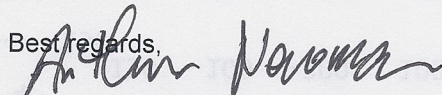


Dear Erkut:

This letter is to tell you how much I appreciate your prompt response and your skilled care that you provided after my accident, which was entirely my fault. Your first aid reflects your excellent training as a first responder in emergencies. For the record, you were guiding my wife and I down a hill to hike in a scenic valley. On the way down the hill I lost my footing and proceeded to roll down the hill. As a result, I had massive abrasions on my head, leg and arm. I got up covered in blood. Your response was calm and very helpful. After driving back to our hotel you administered first aid. Fortunately, you were well equipped and well trained for such an emergency. In your backpack was a complete first aid bag containing disinfectants and a wide variety of bandages. While applying the disinfectants and bandages you were comforting and provided me with specific advice to promote healing. I'm happy to report that all of the abrasions have healed and I show no traces of any injury. I thank you again for your calming behavior and your excellent training as a first responder. Your performance as a guide was also outstanding. I especially appreciated your extensive knowledge of Turkish history and also the history of the Greco -Roman ruins that we visited with you, I came back from the trip with lots of new knowledge and a strong appreciation of Turkish food due to your selection of restaurants for lunch. After returning to Houston I quickly checked out all the Turkish restaurants in the vicinity to experience again your country's cuisine. I will always be grateful for your friendly and interesting companionship on this trip. I have also recommended to Serap that she recommend you as a guide to her other clients.

Best regards,


Arthur Newman